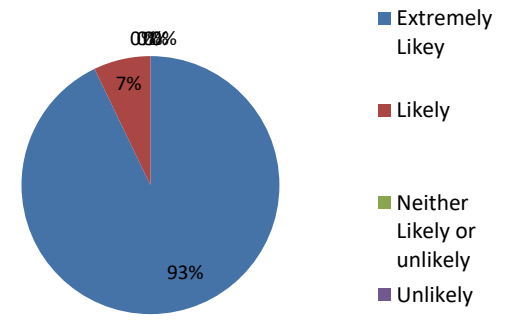


Period: May 2022  
 No. of Surveys: 13

### Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	13	1	0	0	0	0	13
<b>Extremely Likey</b>	12	0	0	0	0	0	
<b>Likely</b>	0	1	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



#### Comments, Feedback & Actions:

**\*Likely Comments\*** Because I have been here for many years, never had no problem and, I think this surgery is much better and other staff and doctors are great\*\*\***Extremely Likely Comments**\*\*Quick appointments, Great Service.\*\* I am happy the way both Doctors serve and relationship as a doctor is excellent. Get good treatment, I come from far away because of this very good relationship.\*\*I am happy as I come here get treated and looked after well with Receptionists, GPs and Practice Nurse.\*\*I am fully satisfied and happy in the surgery. I am seen even if I come without appointment.\*\*Not wanting to move even though I live out of the area. GPs are very good and understanding. Reception staff very helpful.\*\*I am treated well with all staff. GPs treat me well. I will tell other's about this surgery.\*\*Both GPs, Practice Nurse, Practice Manager looks after us very well. I am very happy.\*\*I am very happy with doctors and surgery because you all are brilliant. I have already seen doctor face to face more than 4 times.\*\*I am very happy and tell to friends that we are well treated and looked after well. We got the treatment needed quickly.\*\*I am happy here. Doctors treating me well. Get the treatment.\*\*Because I am extremely happy. GP listen to me and seen me face to face. Treated me immediately when I demanded and needed immediate treatment.\*\*I am happy with treatment. Nice look after.\*\*

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.